Monday, July 15th - All Day Seminar

**Bridges Out of Poverty:**
*Strategies for Professionals and Communities*

**9:30 am to 4:00 pm**

**New Vision Baptist Church**, 1750 N. Thompson Lane, Murfreesboro

**This seminar is for everyone!**

Bridges Out of Poverty workshop provides both the social service provider and the community member key lessons in dealing with individuals from poverty. Topics include increasing awareness of the differences in economic cultures and how those differences affect opportunities for success. This workshop is based on the book **Bridges Out of Poverty: Strategies for Professionals and Communities**, a collaboration between Ruby K. Payne, Phillip DeVol, and Terie Dreussi Smith.

This workshop is designed for audiences of employers, community organizations, law enforcement, counselors, health care and social service providers.

**Presenter: Nathan Mandsager, Associate Executive Director, Schenectady Works, City Mission**

Nathan Mandsager was born in Iowa and lived all over the country before settling in Schenectady, New York, where he has lived for the past 20 years. Nathan launched Schenectady Works, a division of the City Mission of Schenectady, in 2013, and currently serves as associate executive director.

Through innovative initiatives that have led to dynamic, community-wide partnerships among agencies, businesses, faith-based organizations, and community leaders, he seeks to remove barriers, build resources, and support the community in the journey from instability to thriving stability and growth. Nathan enjoys spending time with his wife, Pam and their two kids, Zak (17) and Grayce (almost 13).
Tuesday, July 16th – Habitation Service

10:15 am to 11:30 am

New Vision Baptist Church, 1750 N. Thompson Lane, Murfreesboro, Tennessee

Speaker: Beau Noblitt, Owner, Chick-fil-A

When Beau Noblitt was in college, he was on a track that would enable him to get into medical school to one day become a pediatrician. Then, he met Truett Cathy, the founder of Chick-fil-A, and the course of his life was forever changed. When Truett spoke of Chick-fil-A, he explained, “We’re in the people business … We got out of the chicken business a long time ago. We simply use chicken as an avenue to reach people.” The minute he heard that, Beau felt inspired about a possible career opportunity where he could do exactly what he had wanted to do all along — own his own business and serve children.

Beau, who currently owns two Chick-fil-As, began his career with the organization when he was a sophomore. He realized early on that he could indeed enjoy a challenging career there while impacting the lives of others; those with whom he works, as well as those on the other side of the counter. Beau has learned a great deal in his journey with Chick-fil-A over the years, but the biggest lesson he’s learned is that in order to fulfill one’s God-given calling, in any career, one must always treat others with honor, dignity and respect — in all situations. The second thing he’s learned is that if you give your absolute best each day you will certainly make an impact where God has placed you.

Beau has been married to his high school sweetheart, Kate for 14 years. They have three children; Landon (8), Georgia (5), and Lincoln (2).
Tuesday, July 16th – State Awards Dinner

Habitat for Humanity Tennessee State Impact Awards Dinner

6:00 pm
Doors will open at 5:30pm

The Grove at Williamson Place, 3250 Wilkinson Pike, Murfreesboro, TN 37129

Habitat for Humanity of Tennessee will be honoring volunteers, affiliate staff, affiliates, community leaders and community partners with our annual state impact awards.

These awards recognize those individuals or groups that have significantly impacted the lives of local residents and communities and in the process have inspired others to make a difference. This is a wonderful opportunity to see the great people, work and partnerships of Habitat for Humanity highlighted!

This year, we will have live entertainment from Stevenson Everette who will share his experiences and sing for us!

Stevenson Everett is a Nashville based singer/songwriter originally from Thomasville, Georgia. In 2011, Stevenson was runner up on the hit show CMT Next Superstar, and had the honor of performing on the 2011 CMT Awards show.

Following the release of his 4th studio album, Miles to Go, Stevenson spent time on the road playing acoustic guitar and singing background vocals as a member of country superstar Billy Currington’s band.

In 2106, while signed to Warner Chappell, Stevenson worked with CMA, ACM, and Grammy award winning producer Jay Joyce. The subsequent project produced the hit single and video “Born With It.” “Cheyenne,” a song from his 2018 studio album “Ballads and Blues,” was recently awarded the prestigious “Harold Adamson Lyric Award” during The ASCAP Foundation Awards ceremony at Lincoln Center in NYC.

Stevenson has opened shows for Trace Atkins, Diamond Rio, Chris Young, and Luke Bryan. With over 200 shows a year under his belt, Stevenson has become one of Nashville’s must-see independent artists. When he’s not playing shows, Stevenson enjoys spending time with his daughters, Sophia and Scarlett, and with his wife Christina.

Dress is business casual.
# Workshops At-a-Glance

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<td>Samantha Shirley, Charityproud.org</td>
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**Workshop Descriptions**

**TUESDAY, JULY 16**

**WORKSHOPS – SESSION 1 8:30-9:45 AM**

*Andrew Oding, Building Science Associate, Building Knowledge Canada*  
The physics and building science of the latest IECC and beyond. Understanding the compelling code changes and the cost-effective methods of reaching it without compromising durability and safety.  
Learning Objectives:  
- Technical things that fly in the face of convention (science vs. what we have been doing in the past)  
- Practical ways of meeting the new code requirements for increased air tightness & why it matters  
- How building codes respond to desires for higher insulation levels & the best ways for you to comply for your climate zone now and in the future.  
- Building according to your climate needs

102. ReStore Branding & 2019 ReStore Style Guide  
*TBD*  
This session will provide an overview of the 2019 ReStore Style Guide, including a deep dive on the use of global v. localized identifiers and a lengthy Q&A session to follow.

103. Tennessee Housing Development Agency Programs  
*Rhonda Ronnow, Director of Loan Operations; Cynthia Peraza, Director of Single-Family Special Programs, Tennessee Housing Development Agency*  
Learn about ways THDA partners with organizations: New Start Program, Blight Elimination Program, Repair Loan Program and Appraisal Gap Program.

104. Cultivating Corporate Sponsorships  
*Jenni Hargrove, Founder, nonprofitjenni.com*  
Learn where to find corporate sponsors and how to locate good contacts. Discuss how to create a good fundraising packet with compelling information. Also, learn how to successfully engage their employees.

105. Cost of Home: Habitat's First National Advocacy Campaign  
*Audrey Johnston and Natosha Reid-Rice, Habitat for Humanity International*  
Learn about Habitat for Humanity's first U.S. advocacy campaign and how, over the next five years, we are mobilizing our partners, our volunteers and community members across the country to find the solutions and help create the policies to improve home affordability for 10 million individuals. By participating in the Cost of Home campaign, you will not only be part of a nationwide movement. You will also be equipped to elevate the issue of home affordability, leverage the campaign for advocacy fundraising, raise your organization's profile among coalition partners and policy makers and engage community members in a new way and more. Cost of Home provides the opportunity to engage at a level that’s right for your affiliated organization’s current capacity and grow to a level that can be sustained far beyond the end of the five-year campaign.

106. Providing a Habitat HR Connection Across Tennessee, Part 1  
*Trina Brown Hyman, Senior Human Resource & Organizational Development Manager, Habitat for Humanity of Greater Memphis*
Are you an HR department of one; better yet a HR department of one with countless responsibilities unrelated to HR that pulls you in many, many directions. What kind of support would help you do your job(s) effectively and efficiently? How do you avoid re-inventing the wheel by seeking out resources? What are some HR best practices across the Tennessee? Let’s talk about creating Habitat-HR connection and resources across Tennessee.

WORKSHOPS – SESSION 2  12:45-2:00 PM

201. EEBA “Advanced Houses That Work”, Part 2 of 4, Foundations and Windows
*Andrew Oding, Building Science Associate, Building Knowledge Canada*
How both foundations and windows have changed and how these two areas are important when trying to optimize performance and cost. A look at where technology is headed for windows and basements with respect to advanced comfort and moisture control
Learning objectives:
- The science and practicality of properly insulated foundation walls – the Final Answers
- Foundations as part of the system of houses and the basis for moisture control
- The new glazing options available to you & how you use them to optimize cost, energy and comfort
- Water management with every larger, more complicated window.

202. ReStore Road Warriors
*TBD*
ReStore donation pickup drivers are often thought of as entry-level employees, but they are, in fact, an extension of the development team. Trained properly, they could represent one of the affiliate’s biggest opportunities for donor engagement. This session will cover the importance of our “road warriors,” along with best practices for hiring, training and managing.

203. Building Community and Passion through a Partnership with Rotary
*Wendy McIlquham, Manger, Holston Habitat - Johnson City Restore*
How can one Habitat Affiliate and one Rotary club build 50 water cisterns in Northeast Brazil? Holston Habitat has done this and we will share the processes we discovered and the challenges we encountered during our Water for Life Project. We will also review the process for accessing Local, District and Global Rotary Foundation Grants. Did you know that volunteers who help you internationally are 40% more likely to become repeat donors? So, funding global activity via Rotary funds provides a low/no cost way to increase the intensity of local connections. Another benefit this project can have on your affiliate is that the grant money from Rotary can flow through as part of your tithe.

204. Social Media Success: Standing Out!
*April Timko, Director of Marketing & Communications and Anna Wilt, Communications Coordinator, Knoxville Habitat for Humanity*
As nonprofits, we must stand out in the crowded world of social media, and doing so requires staying on top of the newest and most effective ways to navigate social media messaging. April and Anna will share best practices and examples of how Knoxville Habitat for Humanity uses social media tools to tell their stories, engage with potential and existing supporters and generate action. They’ll discuss how to amplify your affiliate’s social media in a way that promotes your brand and stands out in the everyday sea of memes and hashtags. You’ll also review examples of unique campaigns and go back to your office with successful tactics that you can use.

205. Owner Occupied Repairs - Legal and Compliance Issues
*TBD*
Many affiliates have been surprised to learn that performing repairs and collecting payments for them over time are as regulated as home sales and mortgages. Join this session to see how compliance can easily be accomplished, often within existing policies and procedures, and learn about issues commonly regulated by state consumer protection laws and federal regulations. This foundation will help affiliates to determine appropriate program parameters, adopt policies and implement processes to carry out repairs for homeowners in their communities.

206. Charitable and Planned Giving
Daren Chamblee, Wealth Advisor, Hilliard Lyons Wealth Management
How can nonprofits like Habitat take advantage of charitable giving and planned giving programs that allow their donors to get immediate tax breaks for their donation? With the new changes in tax law, many donors are cutting back on donations to nonprofits and many don't know about the ways that they can get immediate tax breaks - even IF they don't itemize! This workshop will address various ways for people to donate to Habitat, including wills, appreciated stock, retirement plans, life insurance plans, and some exciting plans such as Donor-Advised Funds (DAFs), and Required Minimum Distributions (RMDs). Did you know that the IRS requires persons age 70½ or older, to take required minimum distributions (RMDs) each year from their tax-deferred retirement accounts? It's time to educate your donors about these charitable giving programs and grab those donations!

207. Providing a Habitat HR Connection Across Tennessee, Part 2
Trina Brown Hyman, Senior Human Resource & Organizational Development Manager, Habitat for Humanity of Greater Memphis
Are you an HR department of One; better yet a HR department of one with countless responsibilities unrelated to HR that pulls you in many, many directions. What kind of support would help you do your job(s) effectively and efficiently? How do you avoid re-inventing the wheel by seeking out resources? What are some HR best practices across the Tennessee? Let’s talk about creating Habitat-HR connection and resources across Tennessee.

WORKSHOPS – SESSION 3

301. EEBA “Advanced Houses That Work”, Part 3 of 4, Walls and Roofs
Andrew Oding, Building Science Associate, Building Knowledge Canada
Understanding how future codes are trending towards a total thermal effectiveness of wall and attic assemblies including the role and options for exterior insulation.
Learning objectives:
- Conditioned attics and the latest trends in conditioned, unvented attics – the Final Answers
- Which insulation system is best for your climate and your construction process?
- Code requirements and how to calculate and make decisions based on actual thermal effectiveness.
- Exterior cladding and creating the holy grail of vented rainscreens.

302. The Cost of Volunteer Labor in ReStores
TBD
Retaining great volunteers takes time, effort and investment. This session features video testimonials of ReStore volunteer experts from the field to encourage discussions on recognition, tools and other investments to help keep these valuable folks happy, engaged and dedicated to the mission and work of your store.

303. The Yin and Yang of Affiliate Operations: Why conflict exists (especially between finance and development) and how to leverage it to strengthen your affiliate
Ann Charles Watts, Dinsmore & Shohl LLP, Legal Counsel
Healthy affiliates are full of people—volunteers, donors, staff, and homeowners, to name a few. And when people interact, conflict is inevitable. If your affiliate has experienced conflict, you’re not alone. Take heart! Not all conflict is bad. This session will explore typical areas of tension in the lifecycle of an affiliate and offer practical strategies to address them. By the end, you will be able to differentiate between positive and negative conflict, apply simple techniques for managing tensions (regardless of your role), and identify opportunities for organizational growth stemming from interpersonal disputes. Successful affiliates know that human passion and commitment lie at the heart of almost every disagreement. Learn to harness those energies, and help your affiliate thrive.

304. Organizational Restructuring: Collaborations and Merger Explorations within HFH
Phillip Bridgewater, Senior Analyst, Strategic Restructuring Operational Excellence, Habitat for Humanity International
This workshop will explore the reasons to consider and explore collaborations in general and mergers with another HFH affiliate in particular. Workshop will explore the HFHI Merger Process, due diligence factors and factors in not pursuing a collaboration or merger.

305. Maximize your use of MyHabitat: Knowledge Center, Yammer and HabitatLearns
Kerry Hilton, Sr. Specialist, Knowledge Management, Habitat for Humanity International
Attendees in this session will participate in a demo of both the Knowledge Center and Yammer. Practical steps will be shared regarding managing Yammer profiles and notifications, as well as using search. Participants will obtain a clear sense of the architecture of information presented in the Knowledge Center. Learning resources available via HabitatLearns will also be highlighted. Participants can anticipate a hands-on interactive workshop with tips shared by peers and colleagues. Hear about new resources and features that are on the horizon. Participants will also have an opportunity to share input on features and capabilities they would like to see in future iterations.

306. Policy Handbook Adoption, Part 1 of 2
Sonia Lee, Director, Affiliate Financial Services, Habitat for Humanity International
Affiliates must have a policy for Selection and Mortgage Origination; You asked for one and we listened! This session will walk through the policies in the handbook and provide tips on customizing it for your affiliate’s operations.

WORKSHOPS – SESSION 4 3:45-5:00 PM

401. EEBA “Advanced Houses That Work”, Part 4 of 4, Mechanical Systems
Andrew Oding, Building Science Associate, Building Knowledge Canada
This segment will outline the 3 major technologies that can be used to meet the heating, cooling and ventilation comfort expectations of homebuyers in high performance homes. The session will also identify high efficiency hot water heating technologies that are now available to the industry.
Learning objectives:
- Advancements in variable output and zoned HVAC systems that meet the latest comfort expectations
- Planning for and defining your ventilation strategy for the next 3-7 years.
- Optimizing humidity levels in high-performance houses that have changing moisture levels using high SEER AC equipment that can still provide proper de-humidification
- Combustion Safety and depressurization for large, tight houses, how to put in large range hoods without compromising health, safety, performance”

402. PSA’s How to Plan and Execute a Public Service Announcement Radio Campaign
Rob Selkow, Executive Director, Habitat Montgomery County
As a former radio guy, Rob Selkow will provide strategies and examples of how to take advantage of free publicity through local radio. He will share how his ReStore increased donations and customers in a short period of time.

403. Raise More Money Through Innovative Donor Engagement
Angie Hatcher Sledge, Chief Development Officer, Knoxville Habitat for Humanity
This workshop will be the best information dump on donor relations you’ve ever hear. You’ll learn the latest and most innovative ideas for donor relationship building including the latest research from Penelope Burke (author of Donor Centered Fundraising), as well as numerous creative ways to breathe new life into your annual development plan in order to develop deeper relationships with your donors in FY20.

404. Learn About the Habitat Mortgage Solutions Loan Origination Platform and Capital Markets Benefits
Daniel Gura, Director of Capital Markets and Financial Systems, Habitat for Humanity International
Increased mortgage regulations, cost of land and building materials have dramatically increased the need of U.S. affiliates to efficiently and uniformly originate loans and also access capital and secondary markets. In response, HFHI, through Habitat Mortgage Solutions (HMS), recently became a Community Development Financial Institution, or CDFI, and has 1) created the HMS loan origination system Platform so that any affiliate can gain online access to help in the manufacturing process of a loan and 2) has been working with national lending and government partners to form creative partnerships to meet affiliates’ capital needs. This session will provide an overview of the loan origination Platform and general capital and secondary markets, along with an in-depth look at the products that HFHI has created.

405. Leadership Compass
Mary Welch, Senior Director of Affiliate Services, Habitat for Humanity International
Learn to use a great tool in assessing the styles of board members and staff! This interactive session will enable attendees to understand at a higher level why they work the way they do, as well as identify skills and strengths to enhance.

406. Policy Handbook Adoption, Part 2 of 2
Sonia Lee, Director, Affiliate Financial Services, Habitat for Humanity International
Affiliates must have a policy for Selection and Mortgage Origination; You asked for one and we listened! This session will walk through the policies in the handbook and provide tips on customizing it for your affiliate's operations.

WEDNESDAY, JULY 17

WORKSHOPS – SESSION 5 8:30-9:45 AM

501. SENIOR TRUST GRANT AFFILIATES ONLY
Senior Trust/Aging in Place: Administration
Habitat for Humanity of Greater Memphis
This session will cover disbursements and serve as a time for question and answers to your administrative needs.

502. Developing Your Home Care Manual
TBD
Prepare your homeowners for success by providing a comprehensive Home Care Manual with each new home. Topics include regular maintenance, energy efficiency measures, home schematics, and special
features. Session includes affiliate samples, template documents, and review session. Attendees are encouraged to bring any current versions in for discussion.

**503. ReStore Donation Solicitation & Acquisition**

*TBD*

This session walks through the process of soliciting and acquiring both corporate and residential donations, with increased focus on the donor experience.

**504. Databasics – Tracking Donors, Volunteers and Partner Families**

*Samantha Shirley, Director of Business Development, Charityproud.org*

If you're a small or medium-sized affiliate looking for solutions to your data management puzzle, this session is for you! Samantha will share her expertise to help you understand where to begin with data essentials and best practices to track all of your donors, volunteers, and partner families.

**505. Homeowners Death**

*Ann Charles Watts, Dinsmore & Shohl LLP, Legal Counsel*

How to prepare your affiliate and your homeowners for the inevitable and why it matters.

**WORKSHOPS – SESSION 6 10:00-11:15 AM**

**601. SENIOR TRUST GRANT AFFILIATES ONLY**

*Senior Trust/Aging in Place: Construction*

*Habitat for Humanity of Greater Memphis*

This session will walk through the assessment process and serve as a question and answer time for your construction team.

**602. HFHI's Capacity Build Grant**

*TBD*

Need Staff? The Capacity Build Grant can provide funding for a high impact position at your affiliate. Affiliates have successfully utilized this grant program to increase their capacity for almost 20 years. This 2-part workshop will review the grant details, delve into the online application system and help your affiliate prepare a successful grant application for this competitive program. Pre course reading and preparation is required. Links to each will be shared once the session is confirmed.

**Session 1:** Focuses on the grant details and the online application system. Former affiliate grantees will share advice and attendees will learn to create effective job descriptions that meet grant requirements.

**603. Understanding the S Curve in Organizational Development**

*Mary Welch, Senior Director of Affiliate Services, Habitat for Humanity International*

Learn the growth cycle of a Habitat affiliate and identify where the affiliate is in the growth process.

**604. Creating Young Professional Groups**

*Jenni Hargrove, Founder, nonprofitjenni.com*

Learn how to bring young professionals in as volunteers, supporters, and turn them into donors. Many nonprofits end up with older volunteers and retired folk. It’s vital that we all keep adding the next generations – and learn what they want to get out of the experience and partnership.

**605. Keys to Success – Educating our Families NOW and in the FUTURE**

*Regina Harvey, Financial Coach, Dominion Financial Management, Inc. and Ryan Harris, Homeownership Sustainability Manager, Habitat for Humanity of Greater Nashville*

A discussion on PRE & POST Purchase Education. Providing your homebuyers with the right kind of education before purchasing their home will ensure a smoother transition to becoming a successful
homeowner. Once a homeowner, life happens – learn how other affiliates have set up programs to ensure homeowner stability.

WORKSHOPS – SESSION 7

701. SENIOR TRUST GRANT AFFILIATES ONLY
Senior Trust/Aging in Place Meeting, Mandatory for ED’s.
Habitat for Humanity of Greater Memphis
Meeting with Jim Shulman, Executive Director of TCAD; Charles Ferguson, General Counsel of TCAD; and Consortium Member, Dr. Jan Young, Executive Director of The Assisi Foundation of Memphis, Inc.

702. HFHI’s Capacity Build Grant
TBD
Need Staff? The Capacity Build Grant can provide funding for a high impact position at your affiliate. Affiliates have successfully utilized this grant program to increase their capacity for almost 20 years. This 2-part workshop will review the grant details, delve into the online application system and help your affiliate prepare a successful grant application for this competitive program. Pre course reading and preparation is required. Links to each will be shared once the session is confirmed.
Session 2: Focuses on the work plan goals and action plans. These make up the 3-year plans required for the grant. After this session affiliates will have a great start on the toughest part of the application.

703. Construction Round Table
TBD
Bring your experiences to share and learn from your peers.

704. ReStore Round Table
Casey Clark, ReStore Manager, Upper Cumberland Habitat ReStore
Let's identify what works best for each of us and discuss top challenges.

705. Homeowner Services Round Table
Angie Ezell, Family Services Director, Rutherford County Area Habitat for Humanity
This is a great time to share with your peers what you've been success with and what struggles you may be experiencing.

706. Volunteer Round Table
TBD
Come share your volunteer successes and challenges with your peers. We can all learn from each other.
Conference Hotel

DoubleTree Hotel by Hilton – Murfreesboro
1850 Old Fort Parkway, Murfreesboro, TN 37129, Phone: (615) 895-5555

We have a block of rooms at a guaranteed rate of $119.00 plus tax per night for 1 king or 2 queens. Our rate includes breakfast, fridge, high speed internet and those yummy cookies. Also, DoubleTree just added all new platform beds and new mattresses! Reservations must be made by June 4, 2019.

Link for online reservations:

Or you can call (615) 396-1013 and use our code: HHS

From KNOXVILLE:
To Nashville/ I 40 Westbound. Exit right following the sign Murfreesboro/Hwy 840 Westbound (exit 235). Continue on Hwy 840 Westbound. Exit right following the sign Nashville/Chattanooga/ I 24 (exit 53A, 53 B). Ramp forks - keep left to Chattanooga/I 24 Eastbound (exit 53). Continue on I 24 Eastbound - exit right following the sign Murfreesboro/Hwy 96 Eastbound - (exit 78 B) - Continue on Old Fort Parkway/Hwy 96 - Turn left at second light - the DoubleTree by Hilton Murfreesboro is located on left.

From MEMPHIS:
Take I-40 East to the 440 Bypass over I-24 East towards Chattanooga. Once on I-24 continue to Exit 78B Murfreesboro. This places you on Old Fort Parkway/Highway 96. The DoubleTree by Hilton Murfreesboro is located on the left at the second traffic light.

From CHATTANOOGA:
Take I-24 West towards Nashville. Exit at 78B Murfreesboro. The DoubleTree by Hilton Murfreesboro is located on the left at the second traffic light.

Directions to New Vision Baptist Church from DoubleTree Hotel
Leaving DoubleTree Hotel, take a LEFT
Turn LEFT at the next light, you are at the mall
Take this road to the next light which is Thompson Lane, Go right
New Vision Baptist Church is about a mile on the RIGHT
1750 N Thompson Lane
ENTER FAR LEFT BACK SIDE OF BUILDING; you will see Habitat signs to registration
Conference Venue: New Vision Baptist Church

New Vision Baptist Church
1750 N. Thompson Lane, Murfreesboro, TN 37129-6061
615-895-7167
http://www.newvisionlife.com

From NASHVILLE:
- I-24 E toward Chattanooga
- Merge onto I-840 E via exit number 74B toward LEBANON / KNOXVILLE go 2.04 miles
- Take the US-41/US-70S exit (exit 55) toward SMYRNA / MURFREESBORO go 0.16 miles
- Merge onto US-41 S/US-70S E toward MURFREESBORO go 2.36 miles
- Turn RIGHT onto NORTH THOMPSON LN, go less than 1 mile and NVBC is on the LEFT after passing over the bridge

From CHATTANOOGA:
- I-24 W toward NASHVILLE / BIRMINGHAM
- Merge onto 96 E / OLD FORT PKWY via exit 78A toward MURFREESBORO go 0.39 miles
- Immediately get in the far left-hand lane
- Turn LEFT onto N. THOMPSON LN. (first light), go 2.5 miles and NVBC is on the right

From KNOXVILLE:
- I-40 W toward Nashville
- Merge onto I-840 W toward Chattanooga
- Take the US-41 / US-70S exit (exit 55) toward SMYRNA / MURFREESBORO go 0.16 miles
- Merge onto US-41 S / US-70S E toward MURFREESBORO go 2.36 miles
- Turn RIGHT onto NORTH THOMPSON LN, go less than 1 mile and NVBC is on the LEFT after passing over the bridge